Alternative Dispute Resolution (ADR) Champions & Facilitators

Mr. David Franke
HQ AFMC/AQ
Dave.Franke@wpafb.af.mil

Report Documentation Page

Report Date	Report Type	Dates Covered (from... to)
17APR2001	N/A	-

Title and Subtitle Alternative Dispute Resolution (ADR) Champions & Facilitators	**Contract Number**
	Grant Number
	Program Element Number
Author(s) Franke, David	**Project Number**
	Task Number
	Work Unit Number
Performing Organization Name(s) and Address(es) HQ AFMC/AQ	**Performing Organization Report Number**
Sponsoring/Monitoring Agency Name(s) and Address(es) NDIA (National Defense Industrial Association 2111 Wilson Blvd., Ste. 400 Arlington, VA 22201-3061	**Sponsor/Monitor's Acronym(s)**
	Sponsor/Monitor's Report Number(s)

Distribution/Availability Statement
Approved for public release, distribution unlimited

Supplementary Notes
Proceedings from ADR (Alternate Dispute Resolution) Conference, 17-19 April 2001 sponsored by NDIA, The original document contains color images.

Abstract

Subject Terms

Report Classification unclassified	**Classification of this page** unclassified
Classification of Abstract unclassified	**Limitation of Abstract** UU

Number of Pages
11

Roles and Responsibilities

- **Gen Lyles, AFMC/CC, designated:**
  - **Director of the Centralized Acquisition Support Team (CAST) as AFMC ADR Champion**
  - **Chief or deputy of each Center's Acquisition Support Team (AST) as Center ADR Champion**

- **Mrs. Druyun, SAF/AQ, directed the CAST Director to assist SAF/AQ in implementation of ADR across the Air Force Acquisition Community**
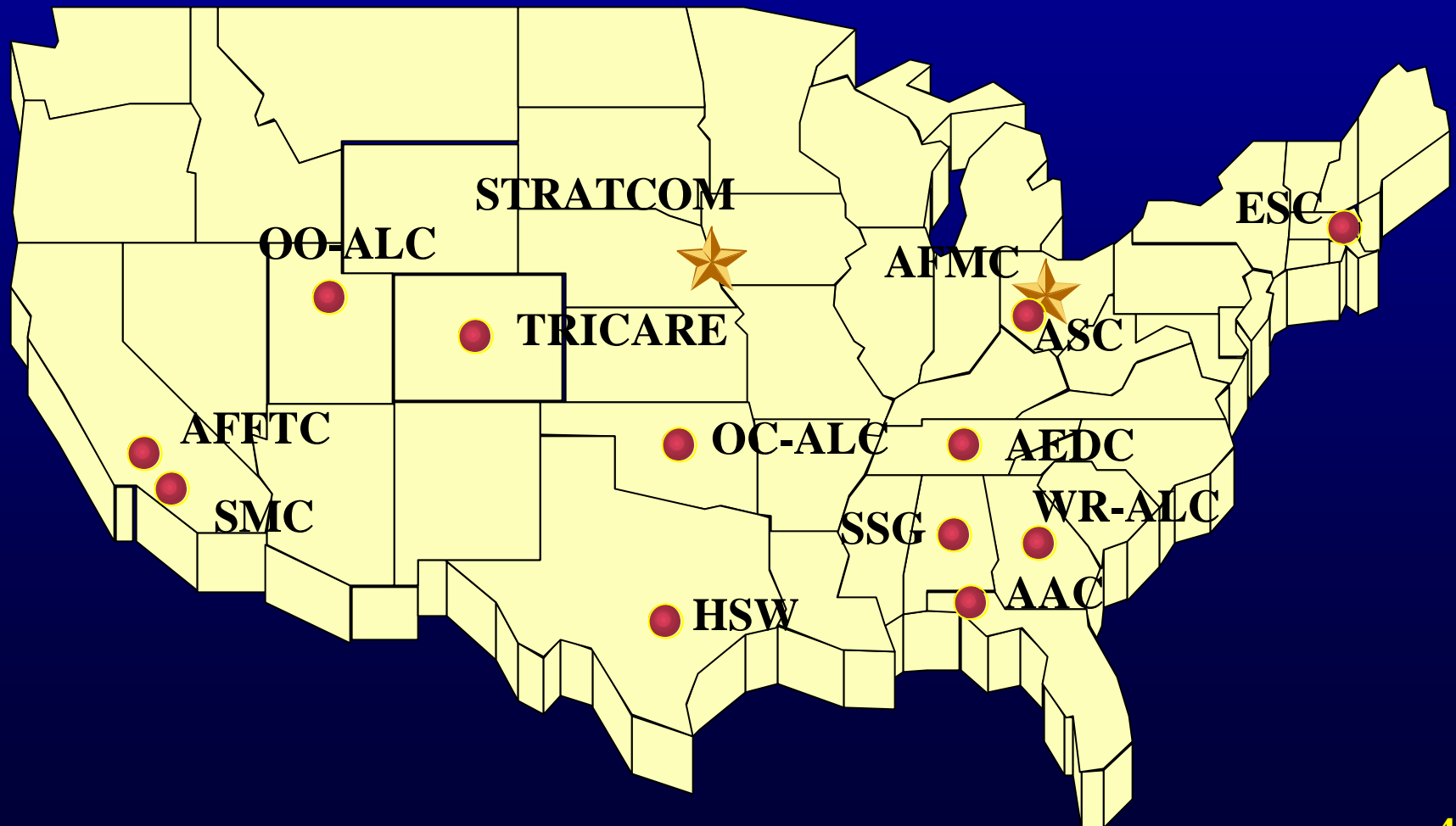
CAST Implementation Strategy

- **CAST will implement change through the ASTs**

- **Local ADR Champions will be Center leaders**

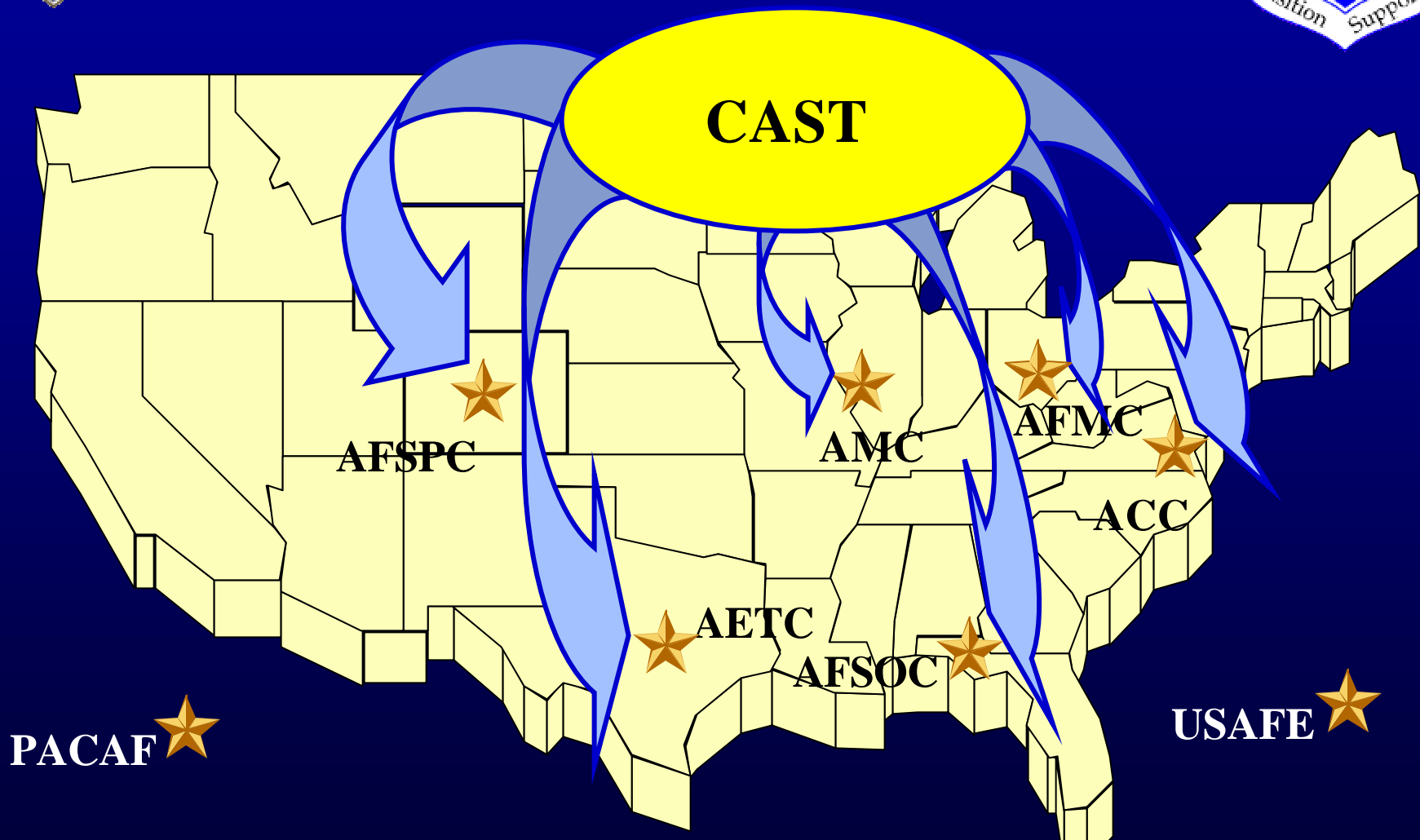- **ADR Facilitators will be local ADR staff**

Current Acquisition Support Teams

Implementing Acquisition Support Teams Across the Air Force

CAST

AFSPC

AMC

AFMC

ACC

AETC

AFSOC

PACAF

USAFE

* Currently ADR Champions but no facilitators

CAST Responsibilities

Train, organize and equip the ADR Champions and Facilitators in implementation of the Air Force ADR Program

- Link to field: facilitate prioritization and allocation of resources
- Prioritize and allocate CAST resources to support AST implementation of the Air Force ADR Plan
- Train ADR Champions and facilitators
- Coordinate efforts of ADR Champions across the command
- Develop and maintain ADR training modules
- Augment local ASTs in assisting SPOs to resolve issues in controversy
- Collect, review, and disseminate ADR lessons learned across the Air Force

ADR Champions

Champion resolution of contract issues in controversy at the lowest possible level, as early as possible, through the use of ADR techniques
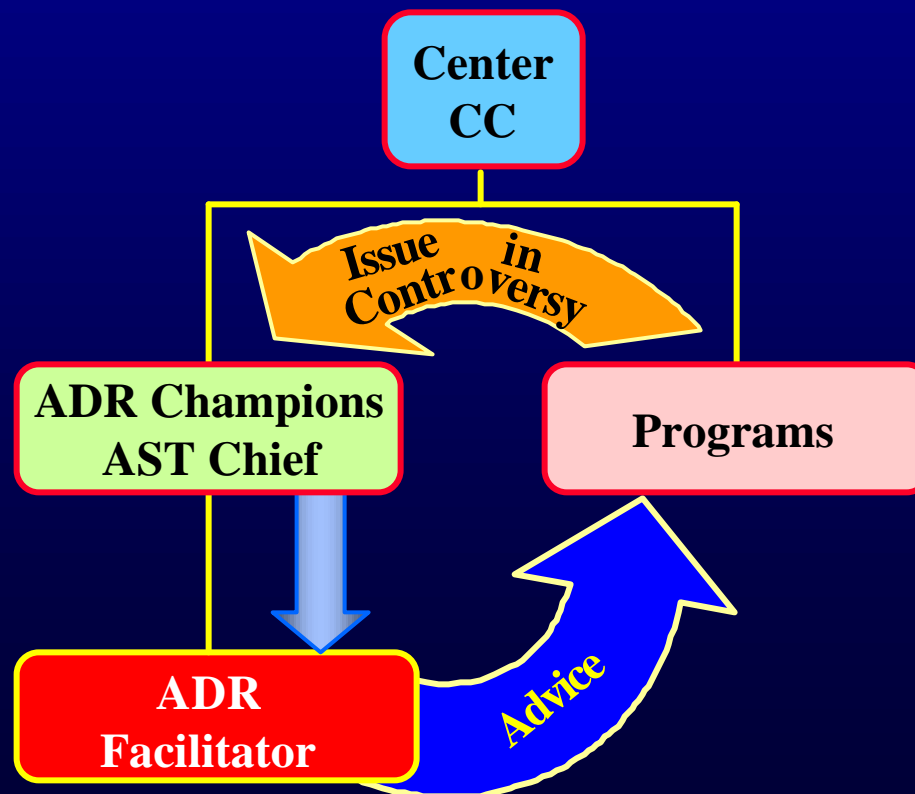
Center CC

Communication

ADR Champions AST Chief

Programs

Information

- Center focal point for ADR related to contract issues in controversy
- Collect and interject Dispute Resolution Lessons-Learned into future acquisition strategies
- Ensure SPOs receive ADR training on an as needed basis
- Collect and maintain metrics on the implementation of ADR

ADR Facilitators

Facilitate and assist programs in resolving contract issues in controversy at the lowest possible level, as early as possible, through the use of ADR techniques
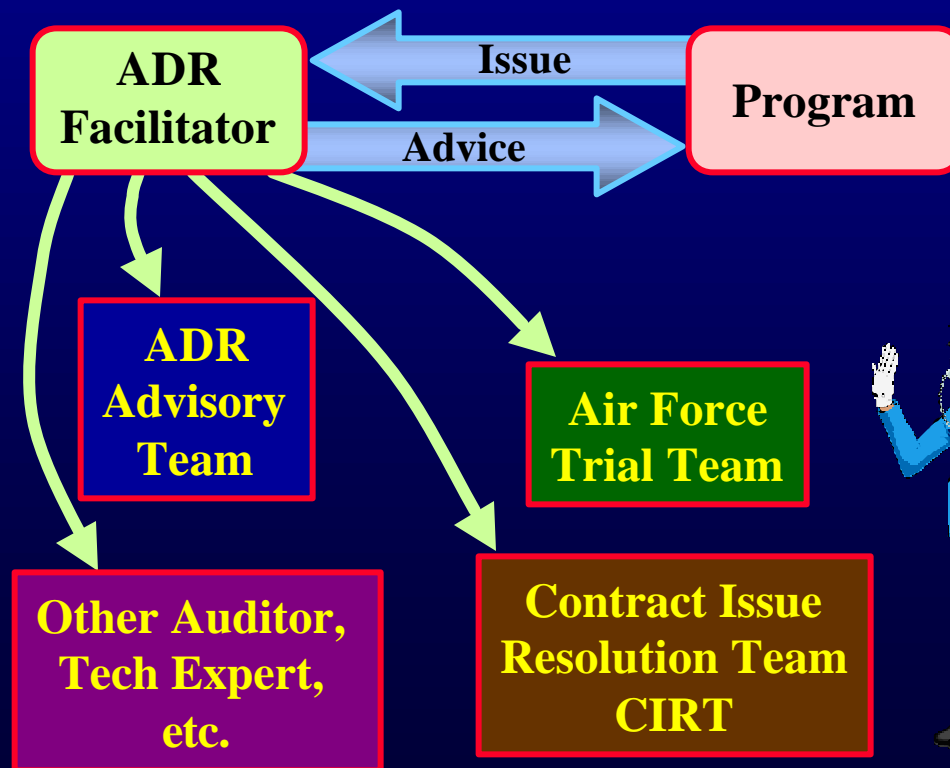
Center CC

Issue in Controversy

ADR Champions AST Chief

Programs

Advice

ADR Facilitator

- Assist **ADR Champion** as more knowledgeable "expert"
- Facilitate matching program's individual needs to Air Force resources
- Arrange and provide ADR training to programs on an as needed basis
- Collect and maintain center metrics on ADR implementation

Matching Program's Needs

ADR Facilitator "Traffic Cop" directing traffic - matches resources with needs - doesn't conduct ADRs

ADR Facilitator

← Issue → **Program**
Advice →

ADR Advisory Team

Air Force Trial Team

Other Auditor, Tech Expert, etc.

Contract Issue Resolution Team CIRT

- **Program remains responsible for resolution of issues**

- **Will assist in obtaining Air Force resources to conduct successful ADR**

  - **ADR Advisory Team**
  - **Air Force Trial Team**
  - **CIRT**

Matching Program's Needs

ADR Facilitator "Traffic Cop" directing traffic - matches resources with needs - doesn't conduct ADRs

ADR Facilitator ← Issue → **Program**

Advice →

ADR Advisory Team

Air Force Trial Team

Other Auditor, Tech Expert, etc.

Contract Issue Resolution Team CIRT

- Program remains responsible for resolution of issues

- Will assist in obtaining Air Force resources to conduct successful ADR
  - ADR Advisory Team
  - Air Force Trial Team
  - CIRT

- Will apply lessons learned to future ADRs

10